

## General Owner's Information

Vehicle Identification  
Number (VIN):

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Owner Name:

Address:

Your satisfaction is our #1 goal. If you have questions or concerns about your vehicle, we suggest you follow these steps:

1. Contact your Sales Representative or Service Advisor at your selling/servicing dealership.
2. If the inquiry or concern remains unresolved, contact the Sales Manager or Service Manager at the dealership.
3. If the inquiry or concern cannot be resolved at the dealership level, please contact the Ford Customer Assistance Center.

In the US, contact:

**Ford Motor Company Customer Assistance Center**  
16800 Executive Plaza Drive, P.O. Box 6248  
Dearborn, Michigan 48126  
1-800-392-3673 (FORD)  
TDD for the hearing impaired: 1-800-232-5952

In Canada, contact:

**Customer Assistance Center**  
**Ford Motor Company of Canada, Limited**  
P.O. Box 2000  
Oakville, Ontario L6J 5E4  
1-800-565-3673 (FORD)

In Puerto Rico and Virgin Islands, contact:

**Ford Motor Company Caribbean Inc.**  
P.O. Box 11957, Caparra Heights Station  
San Juan, PR 00922-1957  
Telephone: (787) 782-5959  
Fax: (787) 781-8975  
E-mail: [prcac@ford.com](mailto:prcac@ford.com)

In Caribbean, Central America, Israel and Sub-Saharan Africa, contact:

**Ford Motor Company**  
**Worldwide Direct Market Operations**  
Attention: Owner Relations  
1555 Fairlane Drive, Fairlane Business Park #3  
Allen Park, MI 48101 U.S.A.  
Telephone: (313) 594-4857  
Fax: (313) 390-0804  
E-mail: [wdmocac@ford.com](mailto:wdmocac@ford.com)

In the Middle East and North Africa, contact:

**Ford Middle East and North Africa**  
**Customer Assistance Center**  
API World Tower 17<sup>th</sup> Floor  
Sheikh Zayed Road  
Dubai, United Arab Emirates  
Telephone: 971-4-326084  
Fax: 971-4-327299  
E-mail: [menacac@ford.com](mailto:menacac@ford.com)

## Find Your Way

### Table of Contents

<b>General Owner's Information</b> .....	<b>1</b>
<b>Find Your Way</b> .....	<b>2</b>
<b>General Maintenance Information</b> .....	<b>4</b>
<b>Owner Checks and Services</b> .....	<b>8</b>
<b>Normal Schedule</b> .....	<b>9</b>
<b>Mileage Intervals</b> .....	<b>9</b>
<b>Exceptions</b> .....	<b>34</b>
<b>Special Operating Conditions</b> .....	<b>37</b>
<b>Maintenance and Service Record</b> .....	<b>39</b>
<b>Premium Gold Coolant Change Record</b> ...	<b>48</b>

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## Find Your Way

### Symbol Key



Cars and Minivans



Light Trucks, Sport Utilities, and Vans



4x4 Vehicles



**Diesel** Diesel



Natural Gas Vehicles (NGV) and Propane



Towing a trailer or using a camper or car-top carrier



Extensive idling and/or low-speed driving for long distances as in heavy commercial use such as delivery, taxi, patrol car or livery



Operating in dusty conditions such as unpaved or dusty roads



Off-road operation



Use of E85 50% of the time or greater (flex fuel vehicles only)

## General Maintenance Information

### Why Maintain Your Vehicle?

This guide describes the scheduled maintenance required for your vehicle. Carefully following this schedule helps protect against major repair expenses resulting from neglect or inadequate maintenance and may also help to increase the value of your vehicle when you sell or trade it.

It is your responsibility to see that all scheduled maintenance is performed and that the materials used meet Ford engineering specifications. Failure to perform scheduled maintenance specific in this guide will invalidate warranty coverage on parts affected by the lack of maintenance. Be sure receipts for completed maintenance are kept with the vehicle and confirmation of the work performed is always recorded in this guide.

Your Ford or Lincoln Mercury dealer, or Ford or Lincoln Mercury Quality Care Center has factory trained technicians who can perform the required maintenance using genuine Ford parts. They are committed to meeting your service needs and to assuring your continuing satisfaction.

### Protecting Your Investment

Maintenance is an investment that will pay dividends in the form of improved reliability, durability and resale value. To assure the proper performance of your vehicle and its emission control systems, it is imperative that scheduled maintenance be completed at the designated intervals.

Ford strongly recommends the use of genuine Ford replacement parts. Parts other than Ford, Motorcraft or Ford authorized remanufactured parts that are used for maintenance replacement or for the service of components affecting emission control must be equivalent to genuine Ford Motor Company parts in performance and durability. It is the owner's responsibility to determine the equivalency of such parts. Please consult your Warranty Guide for complete warranty information.

## General Maintenance Information

### Quality Care — One stop for all your maintenance needs

When you need maintenance for your Ford, Lincoln or Mercury vehicle, there's only one name to remember: Quality Care, available at your Ford and Lincoln Mercury dealership. From scheduled maintenance to more complicated repair work, nobody knows your car or truck better. Protect your investment by choosing Quality Care service.

#### **The right people**

The difference is factory training and equipment, which means nobody is more qualified to work on your Ford, Lincoln or Mercury than our Quality Care service technicians. They'll fix it right the first time.

#### **The right parts**

From headlights to taillights and everything in between, nothing fits like an original. With Quality Care service, you'll get the parts made especially for your car or truck — genuine Ford and Motorcraft® parts.

#### **The right prices**

Our commitment to quality extends to pricing as well as service. Your Ford and Lincoln Mercury Dealership offers competitive prices on Genuine Ford and Motorcraft® parts and services, making Quality Care a great value.

## General Maintenance Information

### Which Maintenance Schedule Should You Follow?

#### Normal Schedule

The Normal Schedule applies to those who operate their vehicle under typical, everyday driving conditions. This maintenance frequency represented in this schedule typifies what the vast majority of vehicle operators will require. The listed services should be performed at specified mileage intervals. Items listed in italic type are additional services that **only** the noted vehicles require.

#### Special Operating Conditions

If you operate your Ford/Lincoln/Mercury **primarily** in one of the more demanding **"Special Operating Conditions"** listed below, you will need to have some items maintained more frequently, see page 37. If you only **occasionally** operate your vehicle under these conditions, it is not necessary to perform the additional maintenance. For specific recommendations, see your dealership service advisor or qualified service professional.

These special operating conditions are:

## General Maintenance Information

- Towing or carrying heavy loads
- Extensive idling and/or driving at low-speeds for long distances
- Driving in dusty conditions
- Off-road operation
- Use of E85 fuel 50% of the time or greater (flex fuel vehicles only)

### Exceptions

In addition, there are several exceptions to the Normal Schedule for specific vehicles or special applications on page 34.

These exceptions are:

- Natural Gas and Propane Vehicles — fuel tank intervals
- Class A Motorhome/E-550 — change the brake fluid and automatic transmission fluid
- Normal vehicle axle — maintenance and lubrication
- Police and Taxi vehicle axles — maintenance and lubrication
- Engine oil and Premium Gold coolant — time and mileage based interval

If you have any questions about your driving conditions, or for further clarification, please see your dealer.

## Owner Checks and Services

### Refer to Mileage Intervals for Additional Checks and Services

Certain basic maintenance checks and inspections should be performed by the owner or a service technician at the intervals indicated. Service information and supporting specifications are provided in the Owner's Guide.

Any adverse condition should be brought to the attention of your dealer or qualified service technician as soon as possible for the proper service advice. The owner maintenance service checks are generally not covered by warranties so you may be charged for labor, parts or lubricants used.

### Maximum Oil Change Interval:

Normal Schedule: 5,000 miles or 6 months, whichever occurs first.

Special Operating Conditions: 3,000 miles, 3 months, or 200 hours of engine operation, whichever occurs first. See appropriate schedule on page 37.



### Check Every Month for All Vehicles:

- Check function of all interior and exterior lights
- Check tires for wear and proper air pressure
- Check engine oil fluid level
- Check windshield washer solvent fluid level
- Check and drain fuel/water separator (diesel vehicles)



## Owner Checks and Services

Normal Schedule



### Check Every Six Months for All Vehicles:

- Check lap/shoulder belts and seat latches for wear and function
- Check air pressure in spare tire
- Check that externally mounted spare tire is tight (see owner's guide)
- Check power steering fluid level
- Check washer spray, wiper operation, and clean all wiper blades (replace blades as necessary)
- Check parking brake for proper operation
- Check and lubricate all hinges, latches and outside locks
- Check and lubricate door rubber weatherstrips
- Check and clean body and door drain holes
- Check safety warning lamps (brake, ABS, air bag, safety belt) for operation
- Check cooling system fluid level and coolant strength
- Check battery connections and clean if necessary
- Check clutch fluid level, if equipped



### 5,000 Miles

- Adjust clutch by lifting pedal (manual transmission Mustang only)  
(see Owner Guide)

## Normal Schedule

The following section contains the "Normal Schedule." This schedule is presented at specific mileage intervals with exceptions noted.

### **Additional Information Available on the Web**

To learn more about the importance of routine and dealer-performed maintenance on your vehicle, please visit the Ford Customer Service website. You'll also find important warranty information, customer assistance, technical expertise, frequently asked questions and much more. The website location is at: [www.ford.com/](http://www.ford.com/) Then go to the service pick at the web site.

## Normal Schedule

### 5,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear and rotate



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required

### 10,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required

Normal Schedule

11

## Normal Schedule

### 15,000 miles



**Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles**

- Change engine oil and replace oil filter
- Inspect automatic transmission fluid level, if equipped with dipstick
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect wheel ends for endplay and noise
- Inspect engine cooling system and hoses
- Inspect steering linkage, suspension and, if equipped, driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace cabin air filter, if equipped



**Additional services for: Light Trucks, Sport Utilities, and Vans**

- Inspect and lubricate 4X2 ball joints (except 450/550)
- Inspect and lubricate steering linkage (E and F Series, Expedition, Navigator, Excursion)*



**Additional services for: Diesel**

- Check air filter minder, replace filter as required
- Replace fuel filter

## Normal Schedule

### 20,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



Additional services for: Diesel

- Check air filter minder, replace filter as required

### 25,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



Additional services for: Diesel

- Check air filter minder, replace filter as required



Additional services for: Natural Gas

- Drain coalescent fuel filter bowl and replace filter

## Normal Schedule

### 30,000 miles



**Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles**

- Change engine oil and replace oil filter
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect wheel ends for endplay and noise
- Inspect engine cooling system and hoses
- Inspect exhaust system and heat shields
- Inspect steering linkage, suspension and, if equipped, driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace engine air filter (not required PZEV Focus)
- Replace fuel filter (except Natural Gas)\*
- Replace cabin air filter, if equipped
- Change automatic transmission/transaxle fluid on all vehicles equipped with AX4S, 4F50N, 4R100, 4F27E. Inspect automatic transmission fluid level on all other vehicles, if equipped with dipstick. Consult your dealer for your particular requirements.*
- Replace climate-controlled seat filters (Navigator, Aviator, and LS if equipped)*



**Additional services for: Light Trucks, Sport Utilities, and Vans**

- Inspect and lubricate 4X2 ball joints (except 450/550)
- Inspect and lubricate steering linkage (E and F series, Excursion)*

\*If vehicle is registered in California, the California Air Resources Board has determined that the failure to perform this maintenance item will not nullify the emission warranty or limit recall liability prior to the completion of the vehicle's useful life. We, however, urge that all recommended maintenance services be performed at the indicated intervals and the maintenance be recorded.

## Normal Schedule



Additional services for: Diesel

- Check air filter minder and reset the minder after filter replacement



Additional services for: Natural Gas and Propane Vehicles

- Inspect fuel tanks

## 35,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



Additional services for: Diesel

- Check air filter minder, replace filter as required

Normal Schedule

## Normal Schedule

### 40,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required

### 45,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect automatic transmission fluid level, if equipped with dipstick
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect wheel ends for endplay and noise
- Inspect engine cooling system and hoses
- Inspect steering linkage, suspension and, if equipped, driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace cabin air filter, if equipped
- Change green engine coolant, if equipped



## Normal Schedule



**Additional services for: Light Trucks, Sport Utilities, and Vans**

- Inspect and lubricate 4X2 ball joints (except 450/550)
- Inspect and lubricate steering linkage (E and F series, Excursion)



**Additional services for: Diesel**

- Check air filter minder, replace filter as required
- Replace fuel filter

## 50,000 miles



**Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles**

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



**Additional services for: Diesel**

- Check air filter minder, replace filter as required



**Additional services for: Natural Gas**

- Drain coalescent fuel filter bowl and replace filter
- Clean injectors

## Normal Schedule

### 55,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required

### 60,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect wheel ends for endplay and noise
- Inspect engine cooling system and hoses
- Inspect exhaust system and heat shields
- Inspect steering linkage, suspension and, if equipped, driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace engine air filter (not required PZEV Focus)

## Normal Schedule

Normal Schedule

- Replace fuel filter (except Natural Gas)\*
- Replace cabin air filter, if equipped
- Change automatic transmission/transaxle fluid on all vehicles equipped with AX4S, 4F50N, 4R100, 4F27E. Inspect automatic transmission fluid level on all other vehicles, if equipped with dipstick. Consult your dealer for your particular requirements.
- Replace climate-controlled seat filters (Navigator, Aviator, and LS if equipped)



### Additional services for: Light Trucks, Sport Utilities, and Vans

- Inspect and lubricate 4X2 ball joints (except 450/550)
- Lubricate 4X2 wheel bearings, replace grease seals, and adjust bearings (if not sealed bearings)
- Change manual transmission fluid
- Lubricate 4X4 front hub needle bearings (F Super Duty)
- Inspect and lubricate steering linkage (E and F series, Excursion)



### Diesel

### Additional services for: Diesel

- Check air filter minder and reset the minder after filter replacement



### Additional services for: Natural Gas and Propane Vehicles

- Inspect fuel tanks

\*If vehicle is registered in California, the California Air Resources Board has determined that the failure to perform this maintenance item will not nullify the emission warranty or limit recall liability prior to the completion of the vehicle's useful life. We, however, urge that all recommended maintenance services be performed at the indicated intervals and the maintenance be recorded.

## Normal Schedule

### 65,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required

### 70,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required

## Normal Schedule

75,000 miles

Normal Schedule



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect automatic transmission fluid level, if equipped with dipstick
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect wheel ends for endplay and noise
- Inspect engine cooling system and hoses
- Inspect steering linkage, suspension and, if equipped, driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace cabin air filter, if equipped
- Change green engine coolant, if equipped
- Check air filter minder, replace filter as required (Focus PZEV engine)



Additional services for: Light Trucks, Sport Utilities, and Vans

- Inspect and lubricate 4X2 ball joints (except 450/550)
- Inspect and lubricate steering linkage (E and F series, Excursion)



Additional services for: Diesel

- Check air filter minder, replace filter as required
- Replace fuel filter



Additional services for: Natural Gas

- Drain coalescent fuel filter bowl and replace filter

21

## Normal Schedule

### 80,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



Additional services for: Diesel

- Check air filter minder, replace filter as required

### 85,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



Additional services for: Diesel

- Check air filter minder, replace filter as required

## Normal Schedule

90,000 miles



**Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles**

- Change engine oil and replace oil filter
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect wheel ends for endplay and noise
- Inspect engine cooling system and hoses
- Inspect exhaust system and heat shields
- Inspect steering linkage, suspension and, if equipped, driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace engine air filter (not required PZEV Focus)
- Replace fuel filter (except Natural Gas)\*
- Replace cabin air filter, if equipped
- Change automatic transmission/transaxle fluid on all vehicles equipped with AX4S, 4F50N, 4R100, 4F27E. Inspect automatic transmission fluid level on all other vehicles, if equipped with dipstick. Consult your dealer for your particular requirements.*
- Replace climate-controlled seat filters (Navigator, Aviator, and LS if equipped)*



**Additional services for: Light Trucks, Sport Utilities, and Vans**

- Inspect and lubricate 4X2 ball joints (except 450/550)
- Inspect and lubricate steering linkage (E and F series, Excursion)*

\*If vehicle is registered in California, the California Air Resources Board has determined that the failure to perform this maintenance item will not nullify the emission warranty or limit recall liability prior to the completion of the vehicle's useful life. We, however, urge that all recommended maintenance services be performed at the indicated intervals and the maintenance be recorded.

Normal Schedule

23

## Normal Schedule

 **Diesel**

Additional services for: Diesel

- Check air filter minder and reset the minder after filter replacement



Additional services for: Natural Gas and Propane Vehicles

- Inspect fuel tanks

## 95,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.

 **Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required



## Normal Schedule

100,000 miles

Normal Schedule



**Diesel**

Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect accessory drive belt(s)
- Inspect tires for wear. Rotation recommended for optimal tire life.
- Replace spark plugs
- Change Premium Gold coolant (see exceptions page 34 and record page 48)
- Replace PCV valve on all passenger cars and light trucks under 6,000 Gross Vehicle Weight (see page 5)



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required



Additional services for: Natural Gas

- Drain coalescent fuel filter bowl and replace filter
- Clean injectors

25

## Normal Schedule

### 105,000 miles



**Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles**

- Change engine oil and replace oil filter
- Inspect automatic transmission fluid level, if equipped with dipstick
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect wheel ends for endplay and noise
- Inspect engine cooling system and hoses
- Inspect steering linkage, suspension and, if equipped, driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace cabin air filter, if equipped
- Change green engine coolant, if equipped



**Additional services for: Light Trucks, Sport Utilities, and Vans**

- Inspect and lubricate 4X2 ball joints (except 450/550)
- Inspect and lubricate steering linkage (E and F series, Excursion)*



**Additional services for: Diesel**

- Check air filter minder, replace filter as required
- Replace fuel filter

## Normal Schedule

### 110,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required

### 115,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required

Normal Schedule

## Normal Schedule

### 120,000 miles


**Diesel**
**Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles**

- Change engine oil and replace oil filter
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect wheel ends for endplay and noise
- Inspect engine cooling system and hoses
- Inspect exhaust system and heat shields
- Inspect steering linkage, suspension and, if equipped, driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace engine air filter (not required PZEV Focus)
- Replace fuel filter (except Natural Gas)\*
- Replace cabin air filter, if equipped
- Replace PCV on all passenger cars and light trucks over 6,000 Gross Vehicle Weight (see page 5)
- Change automatic transmission/transaxle fluid on all vehicles equipped with AX4S, 4F50N, 4R100, 4F27E. Inspect automatic transmission fluid level on all other vehicles, if equipped with dipstick. Consult your dealer for your particular requirements.
- Replace camshaft belt on all 2.0L, 4 cylinder engines (Focus and ZX2)
- Replace climate-controlled seat filters (Navigator, Aviator, and LS if equipped)

\*If vehicle is registered in California, the California Air Resources Board has determined that the failure to perform this maintenance item will not nullify the emission warranty or limit recall liability prior to the completion of the vehicle's useful life. We, however, urge that all recommended maintenance services be performed at the indicated intervals and the maintenance be recorded.

## Normal Schedule



**Additional services for: Light Trucks, Sport Utilities, and Vans**

- Change manual transmission fluid
- Lubricate 4X2 wheel bearings (except 450/550)
- Inspect and lubricate 4X2 ball joints (except 450/550)
- Lubricate 4X4 front hub needle bearings (F Super Duty)
- Replace camshaft belt on 4 cylinder engine (2.0L Escape)
- Inspect and lubricate steering linkage (E and F series, Excursion)



**Diesel**

**Additional services for: Diesel**

- Check air filter minder and reset the minder after filter replacement



**Additional services for: Natural Gas and Propane Vehicles**

- Inspect fuel tanks

## 125,000 miles



**Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles**

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.

## Normal Schedule

 **Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required



Additional services for: Natural Gas

- Drain coalescent fuel filter bowl and replace filter

## 130,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.

 **Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required

## Normal Schedule

135,000 miles

Normal Schedule



**Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles**

- Change engine oil and replace oil filter
- Inspect automatic transmission fluid level, if equipped with dipstick
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect wheel ends for endplay and noise
- Inspect engine cooling system and hoses
- Inspect steering linkage, suspension and, if equipped, driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace cabin air filter, if equipped
- Change green engine coolant, if equipped



**Additional services for: Light Trucks, Sport Utilities, and Vans**

- Inspect and lubricate 4X2 ball joints (except 450/550)
- Inspect and lubricate steering linkage (E and F series, Excursion)*



**Additional services for: Diesel**

- Check air filter minder, replace filter as required
- Replace fuel filter

31

## Normal Schedule

### 140,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required

### 145,000 miles



Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles

- Change engine oil and replace oil filter
- Inspect tires for wear. Rotation recommended for optimal tire life.



**Diesel**

Additional services for: Diesel

- Check air filter minder, replace filter as required



## Normal Schedule

150,000 miles



**Cars, Minivans, Light Trucks, Sport Utilities, Vans, 4x4, Natural Gas, Propane, and Diesel Vehicles**

- Change engine oil and replace oil filter
- Inspect brake pads/shoes/rotors/drums, brake lines & hoses, and parking brake system
- Inspect wheel ends for endplay and noise
- Inspect engine cooling system and hoses
- Change Premium Gold coolant (see exceptions page 34 and record page 48)
- Inspect exhaust system and heat shields
- Inspect steering linkage, suspension and, if equipped, driveshaft and ball joints
- Inspect tires for wear and rotate
- Replace engine air filter (except PZEV Focus see below)
- Check air filter minder, replace filter as required (Focus PZEV engine)*
- Replace fuel filter\*
- Replace cabin air filter, if equipped
- Change automatic transmission/transaxle fluid and filter
- Change rear axle lubricant on all rear wheel drive (RWD) vehicles (see page 35-36)
- Replace accessory drive belt(s) (if not replaced within last 100,000 miles)
- Replace climate-controlled seat filters (Navigator, Aviator, and LS if equipped)*



**Additional services for: Light Trucks, Sport Utilities, and Vans**

- Inspect and lubricate 4X2 ball joints (except F-450/F-550)
- Replace 4X2 wheel bearings and grease seals, lubricate and adjust bearings
- Inspect and lubricate steering linkage (E and F series, Excursion)*

\*If vehicle is registered in California, the California Air Resources Board has determined that the failure to perform this maintenance item will not nullify the emission warranty or limit recall liability prior to the completion of the vehicle's useful life. We, however, urge that all recommended maintenance services be performed at the indicated intervals and the maintenance be recorded.

Normal Schedule

33

## Normal Schedule



### Additional services for: 4x4

- Change front axle lubricant (see page 35-36)
- Change transfer case fluid



### Diesel

### Additional services for: Diesel

- Check air filter minder and reset the minder after filter replacement



### Additional services for: Natural Gas and Propane Vehicles

- Inspect fuel tanks
- Drain coalescent fuel filter bowl and replace filter
- Clean injectors

## Exceptions

In addition, there are several exceptions to the Normal Schedule. They are listed below:

### Premium Gold coolant

- 5 years or 100,000 miles - change Premium Gold coolant (whichever comes first)
- After initial change - change Premium Gold coolant every 3 years or 50,000 miles (see page 48)

## Normal Schedule

Normal Schedule

### Natural Gas and Propane Vehicles

- Every 3 years from the date of tank manufacture - Inspect NGV fuel tanks
- Every 5 years from vehicle build date - Inspect propane fuel tanks
- Every 15 years from the date of tank manufacture - Replace NGV fuel tanks

### Class A Motorhome/E-550

- Every two years - Change brake fluid
- Every 30,000 miles - Change automatic transmission fluid

### Normal Vehicle Axle Maintenance

- Rear axles and power take off (PTO) units containing synthetic lubricant and light duty trucks equipped with Ford-design axles are lubricated for life. These lubricants are not to be checked or changed unless a leak is suspected, service is required or the axle assembly has been submerged in water. The axle and PTO lubricant should be changed anytime the axle and PTO have been submerged in water. Non-synthetic rear axle lubricants should be replaced every 3,000 miles or 3 months, whichever occurs first, during extended trailer tow operation above 21 Celsius (70 degrees Fahrenheit) ambient and wide open throttle for extended periods above 45 mph. The 3,000 mile lube change interval may be waived if the axle was filled with 75W140 synthetic gear lubricant meeting Ford specification WSL-M2C192-A, part number FITZ-19580-B or equivalent. Add four ounces of additive friction modifier C8AZ-19B546-A (EST-M2C118-A) or equivalent for complete refill of Traction-Lok rear axles. The axle lubricant should be changed anytime an axle has been submerged in water.

35

## Normal Schedule

### Police and Taxi Vehicle Axle Maintenance

- Replace rear axle lubricant every 160,000 km (100,000 miles). Rear axle lubricant change may be waived if the axle was filled with 75W140 synthetic gear lubricant meeting Ford specification WSL-M2C192-A, part number FITZ-19580-B or equivalent. Add four ounces of additive friction modifier C8AZ-19B546-A (EST-M2C118-A) or equivalent for complete refill of Traction-Lok rear axles. The axle lubricant should be changed anytime an axle has been submerged in water.

### 450 and 550 Series Axle Maintenance

- Replace rear axle lubricant every 100,000 miles under normal driving conditions on all 450 and 550 series applications. For 450 and 550 vehicles operated at or near maximum Gross Vehicle Weights, the rear axle lubricant should be replaced every 50,000 miles. In addition, this 50,000 mile schedule should be observed when the vehicles are operated under the Special Operating Conditions, where noted, beginning on page 37.

## Special Operating Conditions

### Items Needing Special Attention

If you operate your Ford/Lincoln/Mercury **primarily** in one of the more demanding “**Special Operating Conditions**” listed below, you will need to have some items maintained more frequently. If you only **occasionally** operate your vehicle under these conditions, it is not necessary to perform the additional maintenance. For specific recommendations, see your dealership service advisor or qualified service professional.



#### Towing a trailer or using a camper or car-top carrier

- Every 3,000 miles or 3 months** Change engine oil and replace oil filter
- Every 30,000 miles** Change automatic transmission fluid  
Lubricate 4X4 front hub needle bearings (F Super Duty)
- Every 60,000 miles** Change transfer case fluid  
Change rear axle fluid if equipped with XY-75W90-FEHP
- As required** Change manual transmission fluid
- As required** Inspect and lubricate U-joints



#### Extensive idling and/or low-speed driving for long distances as in heavy commercial use such as delivery, taxi, patrol car or livery

- Every 3,000 miles, 3 months or 200 hours of engine operation, whichever occurs first** Change engine oil and replace oil filter
- Every 3,000 miles or 3 months** Lube front lower control arm and steering linkage ball joints with zerk fittings, if equipped
- Every 5,000 miles** Inspect brake system  
Check battery electrolyte level (Patrol Cars)
- Every 15,000 miles** Replace fuel filter
- Every 30,000 miles** Change automatic transmission fluid  
Lubricate 4X2 wheel bearings, replace grease seals, and adjust bearings

## Special Operating Conditions

Every 60,000 miles Replace spark plugs  
Change transfer case fluid  
As required Replace cabin air filter



### Operating in dusty conditions such as unpaved or dusty roads

Every 3,000 miles or 3 months Change engine oil and replace oil filter  
Every 15,000 miles Replace fuel filter  
Every 30,000 miles Change automatic transmission fluid  
Check air filter minder, replace filter as required (Focus PZEV engine)  
Every 50,000 miles Change rear axle lubricant (450 and 550 only)  
Every 60,000 miles Change transfer case fluid  
As required Replace engine air filter  
As required Replace cabin air filter



### Off-road operation

Every 15,000 miles Lubricate 4X4 front hub needle bearings (F Super Duty)  
Every 30,000 miles Change automatic transmission fluid  
Every 50,000 miles Change rear axle lubricant (450 and 550 only)  
Every 60,000 miles Change transfer case fluid  
As required Replace cabin air filter  
As required Inspect and lubricate U-joints  
As required Inspect and lubricate steering linkage ball joints with zerk fittings



### Use of E85 50% of the time or greater (flex fuel vehicles only)

Every 3,000 miles or 3 months Change engine oil and replace oil filter  
Every 60,000 miles Replace spark plugs

## Maintenance and Service Record

### See An Authorized Dealer

This section of the guide is designed to allow your Ford or Lincoln Mercury dealer, or Ford or Lincoln Mercury Auto Care service center or other qualified service technician to record that the recommended service was completed at the appropriate mileage intervals. Be sure to ask your service provider to record the type of service rendered (Normal or Special Operating Conditions — SOC) each time service is performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
--	------------------------

See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
--	------------------------

See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
--	------------------------

See corresponding mileage in maintenance schedule for services performed.

## Maintenance and Service Record

Maintenance and Service Record

Date:

Mileage:

Normal

SOC

Dealer's Stamp:

See corresponding mileage in maintenance schedule for services performed.

Date:

Mileage:

Normal

SOC

Dealer's Stamp:

See corresponding mileage in maintenance schedule for services performed.

Date:

Mileage:

Normal

SOC

Dealer's Stamp:

See corresponding mileage in maintenance schedule for services performed.

Date:

Mileage:

Normal

SOC

Dealer's Stamp:

See corresponding mileage in maintenance schedule for services performed.

40



## Maintenance and Service Record

Maintenance and Service Record

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
--	------------------------

See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
--	------------------------

See corresponding mileage in maintenance schedule for services performed.

## Maintenance and Service Record

Maintenance and Service Record

Date:

Dealer's Stamp:

Mileage:

Normal

SOC

See corresponding mileage in maintenance schedule for services performed.

Date:

Dealer's Stamp:

Mileage:

Normal

SOC

See corresponding mileage in maintenance schedule for services performed.

Date:

Dealer's Stamp:

Mileage:

Normal

SOC

See corresponding mileage in maintenance schedule for services performed.

Date:

Dealer's Stamp:

Mileage:

Normal

SOC

See corresponding mileage in maintenance schedule for services performed.

42

## Maintenance and Service Record

Maintenance and Service Record

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

## Maintenance and Service Record

Maintenance and Service Record

Date:

Dealer's Stamp:

Mileage:

Normal

SOC

See corresponding mileage in maintenance schedule for services performed.

Date:

Dealer's Stamp:

Mileage:

Normal

SOC

See corresponding mileage in maintenance schedule for services performed.

Date:

Dealer's Stamp:

Mileage:

Normal

SOC

See corresponding mileage in maintenance schedule for services performed.

Date:

Dealer's Stamp:

Mileage:

Normal

SOC

See corresponding mileage in maintenance schedule for services performed.

44

## Maintenance and Service Record

Maintenance and Service Record

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> <b>Normal</b> <input type="checkbox"/> <b>SOC</b> <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

## Maintenance and Service Record

Maintenance and Service Record

Date:

Mileage:

Normal

SOC

Dealer's Stamp:

See corresponding mileage in maintenance schedule for services performed.

Date:

Mileage:

Normal

SOC

Dealer's Stamp:

See corresponding mileage in maintenance schedule for services performed.

Date:

Mileage:

Normal

SOC

Dealer's Stamp:

See corresponding mileage in maintenance schedule for services performed.

Date:

Mileage:

Normal

SOC

Dealer's Stamp:

See corresponding mileage in maintenance schedule for services performed.

## Maintenance and Service Record

Maintenance and Service Record

<b>Date:</b> <b>Mileage:</b> Normal <input type="checkbox"/> SOC <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> Normal <input type="checkbox"/> SOC <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> Normal <input type="checkbox"/> SOC <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

<b>Date:</b> <b>Mileage:</b> Normal <input type="checkbox"/> SOC <input type="checkbox"/>	<b>Dealer's Stamp:</b>
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See corresponding mileage in maintenance schedule for services performed.

## Premium Gold Coolant Change Record

Premium Gold Coolant Change Record

Date: \_\_\_ \ \_\_\_ \ \_\_\_  
3 Years + 3  
Next Date  
or  
Current Mileage:  
50,000 Miles + 50,000  
Next Mileage:

Dealer's Stamp:

Date: \_\_\_ \ \_\_\_ \ \_\_\_  
3 Years + 3  
Next Date  
or  
Current Mileage:  
50,000 Miles + 50,000  
Next Mileage:

Dealer's Stamp:

Date: \_\_\_ \ \_\_\_ \ \_\_\_  
3 Years + 3  
Next Date  
or  
Current Mileage:  
50,000 Miles + 50,000  
Next Mileage:

Dealer's Stamp:

Date: \_\_\_ \ \_\_\_ \ \_\_\_  
3 Years + 3  
Next Date  
or  
Current Mileage:  
50,000 Miles + 50,000  
Next Mileage:

Dealer's Stamp: